Assam Electricity Grid Corporation Ltd.

ERP communiqué – 2 Date: ○ \$.06.2020

My dear colleagues!

I take this opportunity to extend my compliments to all of you for your dedication and untiring efforts during the COVID-19 situations for keeping the grid up and running. The smooth operation during this testing time has boosted our own morale for even better performance in the future and deal with unforseen challenges.

You are aware that AEGCL has embarked on a journey to embrace Enterprise Resource Planning (ERP) application, which would transform our present manual file based system to a unified software based system where all day to day office activities shall be done digitally.

We have completed the AS-IS process study, broader TO-BE processes and are in the advanced stage process of finalising the Functional Requirement Specifications (FRS). During this process, many of the officers from different establishments have been consulted and accordingly documents are being finalised. In this regard, I would like to emphasize that this FRS will be the primary basis of the software application and its capability. Therefore, it is very important that officers concerned take keen interest in FRS finalisation processes as this will eventually impact all the end users who will be using the software application in their areas of operation. Therefore, I urge all of you to put forward your views and inputs without hesitation which will help us to bring onboard the best possible ERP solution.

As we move ahead for implementation of ERP application in AEGCL, there shall be certain changes in the present business processes and the way we handle our day to day activities. Most processes shall be carried out through computer based application software. This would mean all personnel orders, claims, reimbursements, leaves etc shall be done in application which will reduce processing times. Similarly, material tracing and handling, procurement, billing, project management, accounting - on all these fronts, processing time will be reduced with enhanced efficiency. Through automated maintenance alerts, equipment maintenance can be improved. MIS services will reduce manual report preparation.

A transition to a completely new system has its own challenges. However, we must be adaptive to transformation to sustain the changing business environment. During the ERP implementation and transition to new system there shall be extensive training programs to help employees adapt to the new system. I am confident that we can succeed in this journey together.

In the end, I appeal to all my colleagues to take good care of your and your family's health during this pandemic and stay safe.

(Sri Dhrubajyoti Hazarika) Managing Director, AEGCL